



AGENDA

PENNIE COMMUNITY PARTNER WORKGROUP

Date: November 18, 2022
Time: 11:00 a.m. – 12:00 p.m.
Location: [Meeting Link](#)

- **Welcome & Community Partner Update**
 - Health Equity Tour
 - Social Media Materials
 - Recertification Deadline (Assisters & Brokers)
 - Pennie Customer Service OE Hours & Holidays
- **Public Health Emergency (PHE) Update** - Extended through April 2023
- **Operations Updates & System Enhancements**
 - Reporting Life Events During Open Enrollment
 - Resolving Income DMIs & When to use Self-Attestation Form
 - Refresher on Broker Portal “Search Existing Customers” Functionality
- **Questions & Feedback**