

AGENDA
PENNIE ADVISORY COUNCIL MEETING

Date: September 23, 2020

Time: 2:00 p.m.

Location: MS Teams ([+1 267-332-8737](https://teams.microsoft.com/join/75893019), Conference ID: 758 930 19#)

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1.00 Preliminary Matters

1.01 Call to Order

1.02 Roll Call

- **Deborah Wilkinson**, URL Insurance Group and Pennsylvania Association of Health Underwriters
- **Gloria Velazquez**, Neighborhood Health Centers of the Lehigh Valley
- **Jolene Calla, Esq.**, The Hospital and Healthsystem Association of Pennsylvania
- **Karen Groh**, Lebanon Valley Chamber of Commerce
- **Lawrence John, M.D.**, Pennsylvania Medical Society
- **Louise E. Hayes**, Community Legal Services
- **TBD** - Senate President Pro Tempore Consumer Representative
- **TBD** - Speaker of the House Consumer Representative

1.03 Approval of Previous Meeting's Minutes

1.04 Opportunity for Public Comment

- Please note that public participation is permitted at this meeting, as required by the Sunshine Act, 65 P.S. § 280.1. In the absence of official policy relating to public comment at Board meetings (which the Board anticipates will be forthcoming), and to ensure the orderly progress of today's meeting, all comments should be directed to the Chairperson, and should be limited to no more than five (5) minutes in duration. Questions asked of the Chairperson or the Board as part of public comment may or may not be addressed at the meeting.

2.00 Pennie Milestone Review

3.00 Policies for Broad-based Exceptional Circumstances Special Enrollment Periods

4.00 Pennie Customer Experience

5.00 Adjournment